

MEMORANDUM

SUBJECT: Community Care Policy Clarification CCAD 04008, PHC 04002, CBA/HCSS 04003, CBA AL/RC 04003, DAHS 04002, RC 04003
Provider Participation in the Attendant Compensation Rate Enhancement Option

TO: Regional Administrators
Regional Directors
Long Term Care Services

FROM: Marilyn Eaton, Director
Long Term Care Services
State Office, W-511

DATE: March 9, 2004

Policy Question 1:

Is it appropriate for a case manager to inform a client that a provider is participating in the Attendant Compensation Rate Enhancement Option?

Policy Clarification 1:

Since participation in the enhancement program is public information, if a client asks the case manager if the provider is participating in the Attendant Compensation Rate Enhancement Option, the case manager can answer the client's question. Additionally, the case manager can inform the client that this information can be found on the Health and Human Services Commission's website at:

www.hhsc.state.tx.us/medicaid/programs/rad/Enhance/2004Awards.xls.

Policy Question 2:

Is it appropriate for the case manager to ask a provider on behalf of a client what the provider pays attendants?

Policy Clarification 2:

A case manager can ask on behalf of a client what the pay is for an attendant; however, there is no requirement that the provider comply with the request.

Please contact your contract manager should you have any questions regarding this information. Contract managers should contact Norma Ortiz at 512-438-3136 if they have any questions.

Sincerely,

[signature on file]

Marilyn Eaton

ME:dh